



Rider MCR Policy Handbook

By joining MyCityRides you have become part of a community. Get the most of your experience by following these standard best practices and together we'll go farther.

COMMUNICATION

Stay in touch:

1. Provide 48 notice to MCR of **all** changes in employment status.
2. Provide 48 notice to MCR of **any** address, phone number or email changes.
3. Sign up to accept MCR texts and emails for program updates
4. Like and Follow us on social media to for give-aways and updates

SAFE SCOOTER OPERATION

Use good judgement:

1. Use your scooter school experience to help you safely operate the Scooter
2. Follow the law and obey the rules of the road.
3. Wear all safety equipment provided at all times when operating the scooter
4. Keep your scooter secured with the equipment provided, theft is not covered by the basic insurance and you are still responsible for your payments if the scooter is stolen.
5. Remember, you are an ambassador for this ground-breaking program. Please act accordingly so MyCityRides can grow to help more people around the country.

Keep yourself and others safe:

1. Operate your scooter in such a manner as to keep yourself and others safe.
2. Do not use your scooter for commercial purposes.
3. Do not use your vehicle to push, propel or tow another vehicle.
4. Do not allow anyone else to operate your scooter.

Accidents happen:

1. Properly care for the Scooter and provide 24-hour notice to MCR of any damage to, or loss of, the Scooter.

FINANCIAL OBLIGATION

Pride of ownership:

1. You have signed a contract to purchase your scooter. You are obligated to make your contractual number of payments and upon completion you will own your scooter and the gear outright.
2. Your payment will be set to pull monthly or by payroll deduction. ACH payments can take up to 10 business days to process. Please budget to ensure that your account is funded so your payment will be successful.